



Miva Merchant Upgrade Guide

Revision 1.2



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MM1107-03 (Miva Merchant v. 4.xx)

Miva Merchant 4 Upgrade Guide

These are the steps to upgrade to Miva Merchant 4.xx from all other Miva Merchant versions, except 1.25/1.26.

To find your version of the product: in the Administration Interface menu, on the left, select About Miva Merchant.



The version displays in the top, left corner of the form.

1. Backup All Your Files

Back up both the script and data directories by either copying them someplace else on your server, using FTP to download them to another location, or by creating a tar file out of the directories by doing a 'tar -cvf filename.tar directory name' command from telnet.

2. Pack Your Store and Domain Files

Under Utilities in your store and domain, select Pack Data Files.

Script Files

The script directory will be located somewhere in the web accessible portion of your server and will most likely be in the main web directory which is usually called 'www', 'htdocs', 'public_html', 'web', 'documents', etc.

Your Miva Script files should be in one of the following directories:

1. Merchant2
2. Merchant

3. a directory name that was chosen during the initial installation
Inside the Miva Script directory will be the following subdirectories:

1. **x.xx** (Miva Merchant version, such as 4.10)
2. graphics (under some configurations this directory may be located elsewhere)

Data Files

The data directory might be named 'mivadata', 'htsdata', or 'datadir' and is usually located outside the web accessible portion of your site. Your data files should be in a directory called 'Merchant2' located in your main Miva Data directory which is assigned in either the miva.conf or authfile configuration files.

2. Download New Files

Download the new script files either using an FTP program or a browser. Get the files from the same location you got your earlier Miva Merchant files. If you don't know where that is, then contact Miva support by emailing support@miva.com or calling 858-490-2570 ext. 3.

The file you download depends on what system you want to install on and what kind of access you have to it.

For Telnet Access (Merchant-v4.xx.tar)

Place the file in the current script directory (Not in the directory that contains the admin.mv but the directory that contains the Miva Merchant2 directory)

Use the command 'tar -xvf Merchant-v4.xx.tar' to unarchive the file. (Where xx represents the last 2 digits of the product version.)

1. If your script directory is called 'Merchant2' then this will overwrite your current files and you are ready to run the upgrade.mv file.
2. If your current script directory is called something else then you need to copy the contents of the newly created 'Merchant2' directory to your current directory.

Note: **xx** represents the last 2 digits of the product version.

**For Cobalt Qube2 Systems
(merchant_Qube2-v4.xx.pkg)**

For use with Cobalt Qube2 systems if you want to install using the web based installation provided on the Qube2.

**For Cobalt RaQ2 Systems
(merchant_raq2-v4.xx.pkg)**

For use with Cobalt RaQ2 systems, if you want to install using the web based installation provided on the RaQ2.

**For Cobalt RaQ3 and RaQ 4 Systems
(merchant_raq3-v4.xx.pkg)**

For use with Cobalt RaQ3 and RaQ4 systems, if you want to install using the web based installation provided on the RaQ.

Unarchive on Windows System (mmrch4xx.exe)

If your site is running on Windows® (95/98/NT/2000), install in the directory your scripts are currently in. If your site is located elsewhere, install to a directory of your choice on the local system and use FTP to transfer the files to your site.

3. Running the upgrade.mv

Once you have the new script files in the correct location on the server the actual upgrading of Miva Merchant is accomplished by running the Miva Merchant Upgrade script.

The Miva Merchant Upgrade script is `upgrade.mv`, and is located in the same directory as `merchant.mv`.

If you have a 3rd party module. Before you upgrade:

- **Contact the developer to see if a module upgrade is required.**
 - **Check your 3rd party documentation for the upgrade procedure you should follow for that module.**
 - **Check with your host that the permissions on the Miva Merchant script directory have write access for the owner of the Miva Merchant files and the ROOT user.**
1. If you use a URL such as the following to run Miva Merchant:
<http://www.mydomain.com/Merchant2/merchant.mv>
Use the following URL to access `upgrade.mv`:
<http://www.mydomain.com/Merchant2/upgrade.mv>
 2. If you use a URL such as the following to run Miva Merchant:
<http://www.mydomain.com/cgi-bin/miva?Merchant2/merchant.mv>
Use the following URL to access `upgrade.mv`: `http://`
www.mydomain.com/cgi-bin/miva?Merchant2/upgrade.mv
 3. **If you have one or more 3rd-party modules installed:** if you see a Miva Merchant message looking for a upgrade for a 3rd -party module, click "Skip" and continue with the upgrade. (However, if you followed the 3rd-party module upgrade documentation, which may have had you pre-load the modules into the proper directories, you should not see this message.)

In order to run `upgrade.mv`, you will need the user name and password of a Miva Merchant user with Administrator privileges. This will most likely be the same user that was created by the installation process.